



Broken Appointment Policy

When you reserve a time with us please make every attempt to make your appointment. We do not "double book" as many offices do. This time is set aside specifically for you. Two weeks prior to your appointment you will receive an email, text message or a phone call if you do not wish to receive text messages. When you receive this message, please call, text or email us to confirm the time that you have already reserved with us. If we have not heard back from you 2 BUSINESS DAYS prior to your reserved time, we will take your appointment off of our schedule. We have a 2 BUSINESS DAY cancellation policy. If you need to change or reschedule your reserved time with us, please give us at least a 2 BUSINESS DAY notice so that we will be able to fill this time with others waiting for treatment. If your appointment time with us is on Monday, please confirm with us by Thursday, etc. If you cancel, fail to show for your confirmed appointment, or you arrive excessively late and treatment cannot be completed as planned, we recover our lost opportunity and associated costs for having our staff on standby with a Broken Appointment Fee (\$50). This may sound harsh, but please understand that if you have TWO broken appointments, we reserve the right to release you as a patient and ask that you seek treatment at another Dental practice. Thank you for understanding this policy.

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Late Arrival Policy

If you are over 15 minutes late for your appointment, we reserve the right to reschedule your appointment for a later time. The Broken Appointment Fee of \$50 will apply to this as well. Please understand that we strive to stay on time for your appointment as well as those patients that follow you.

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Model Permission for Photography & Video

For valuable consideration received, I grant Center Plaza Dentistry the absolute and irrevocable right and unrestricted permission concerning any photographs that Center Plaza Dentistry has taken or may take of me or in which I may be included with others, to use, reuse, publish, and republish the photographs in whole or in part, individually or in connection with other material, in any and all media now or hereafter known, including the internet, and for any purpose whatsoever, specifically including illustration, promotion, art, editorial, advertising and trade, without restriction as to alteration; and to use my name in connection with any use if Center Plaza Dentistry so chooses. I release and discharge Center Plaza Dentistry from any and all claims and demands that may arise out of or in connection with the use of the photographs, including without limitation any and all claims for libel or violation of any right of publicity or privacy. This authorization and release shall also inure to the benefits of the heirs, legal representatives, licenses and assigns of photographer, as well as the person(s) for whom Center Plaza Dentistry took the photographs. I am legally competent adult and have the right to contract in my own name. I have read this document and fully understand its contents. This release shall be binding upon me and my heirs, legal representatives, and assigns. In consideration of having received special discounted rates for my comprehensive dental treatment, in return for videos and photographs taken during my entire dental treatment at Center Plaza Dentistry.

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By signing below, you have read, and understand all agreement

Patient/Guardian Name (printed) _____

Patient/Guardian Signature _____ Date _____